

## COMPLETE

**COMPLETE is a proactive, relational coaching model designed to support economically disadvantaged students in their pursuit of a post-secondary degree or credential.** As an opt-out model, any Pell Grant-eligible TN Promise student who enrolls in a Tennessee community college is paired with a near peer coach.

### COMPLETE COACHING

COMPLETE Coaches regularly meet with students to help with:

#### TYPES OF COMPLETE MEETINGS:

##### IN-PERSON

On College Campuses

##### VIRTUAL

Phone Call or Text Message

1

#### DEVELOPING SOFT SKILLS

COMPLETE coaches work with students on time management, study habits, self-advocacy, career exploration, resume building and networking.

2

#### GOAL SETTING

COMPLETE coaches work with their students to identify unique academic and career goals and serve as an accountability partner to ensure students find success.

3

#### CONNECTING TO RESOURCES

COMPLETE coaches raise awareness of and connect students to campus and community resources that align with their needs.

4

#### COMPLETE GRANT ACCESS

COMPLETE coaches identify student need, assist in requesting funds and answer questions throughout the disbursement process.

### COMPLETE STUDENTS

**10,000+**

COMPLETE Students Served Annually  
1/3 of all tnAchieves Students

**29**

COMPLETE Coaches  
Avg. 350 Students Per Coach

### COACHING WORKS. COMPLETE STUDENTS ARE...

**79%** MORE LIKELY TO RETAIN  
THAN THEIR PEERS.

**183%** MORE LIKELY TO GRADUATE  
THAN THEIR PEERS.