



MENTOR PROGRAM UPDATE

YEAR	NEEDED	RECRUITED	TRAINED	ATTENDED TM2	RETENTION RATE
2015	9,000	9,617	7,373	71%	49%
2016	9,000	9,137	7,646	89%	41%
2017	9,000	9,108	7,151	86%	58%
2018	9,000	9,287	7,203	86%	69%
2019	9,000	9,777	7,762	84%	

CLASS OF 2019 DEMOGRAPHICS

INDUSTRY REPRESENTATION	% OF MENTORS
Business	34%
K-12	17%
Post-Secondary	15%
Public Service	16%
Retired	8%
Other	10%

GENDER	% OF MENTORS
Female	72%
Male	28%

EDUCATIONAL ATTAINMENT	% OF MENTORS
Advanced	50%
Bachelors	35%
Associates	5%
Some College	8%
High School	2%

AGE	% OF MENTORS	AGE	% OF MENTORS
21-30	19%	51-60	19%
31-40	23%	61-70	11%
41-50	25%	71+	3%

TOP 10 EMPLOYERS

Tennessee's Top 10 sources of mentors

Shelby County Schools	151
Tennessee Department of Human Services	122
Blue Cross Blue Shield of Tennessee	106
Tennessee Department of Correction	102
Volunteer State Community College	95
The University of Tennessee	89
Chattanooga State Community College	89
Eastman	80
Metro Nashville Public Schools	79
Austin Peay State University	74

RECRUITMENT COMPETITIONS

Winners of each 2019 recruitment competition

Community Colleges	Volunteer State Community College
TCATs	TCAT Livingston
Drive to 55 Alliance	Blue Cross Blue Shield of Tennessee
State Departments	TN Dept. of Human Services/ TN Higher Ed. Commission & TN Student Asst. Corporation
4-Year Colleges	The University of Tennessee
Local School Systems	Shelby County Schools



MENTOR PROGRAM UPDATE

TEAM MEETING ATTENDANCE	ATTENDANCE RATE
All Mentors	84%
Attended or Excused	89%
NEW VS. RETURNERS	
New Mentors	84%
Returning Mentors	84%
GENDER	
Female	84%
Male	84%
TRAINING METHOD	
In-Person	90%
Webinar	83%
Recording	80%
MEETING TIME	
Day	82%
Night	84%
COMMUNITY COLLEGE SERVICE AREA	
Chattanooga State Community College	86%
Cleveland State Community College	88%
Columbia State Community College	86%
Dyersburg State Community College	86%
Jackson State Community College	81%
Motlow State Community College	86%
Northeast State Community College	89%
Nashville State Community College	79%
Pellissippi State Community College	86%
Roane State Community College	87%
Southwest Tennessee Community College	78%
Volunteer State Community College	86%
Walters State Community College	86%
TNACHIEVES OFFICE REGION	
Knoxville	87%
Nashville	83%
Memphis	79%